

SUSTAINABILITY POLICY

As ICBC Turkey, since the day we started our journey, we are carrying out all our operations by giving priority to the environment and society in line with our responsible banking vision. As a major stakeholder of the Belt and Road Initiative, we are aware that our strong financial resources can contribute positively to accelerate the transition to a low-carbon economy. In line with this mission and the ICBC Group's international development strategy, we prioritize our sustainable investments by striving to minimize their negative environmental and social impacts that may have on society to ensure the sustainable development of our national economy. We regularly review our sustainability performance and evaluate all our operations within the scope of our Sustainability Management System.

As ICBC Turkey, we aim to carry out all our banking operations in accordance with internationally recognized sustainability standards, to contribute to the transition of our country to a low carbon economy, to support all of our stakeholders by taking into account the environmental, social and economic impacts of climate change and to ensure the satisfaction of all our stakeholders. As ICBC Turkey;

- We follow national and international standards to implement our sustainability activities.
- We carry out our sustainability activities under the supervision of the Sustainability Committee.
- We support the transition to a low-carbon economy and the fight against climate change, and we conduct our activities in line with this approach.
- We regularly monitor the effects of our operational activities and carry out various improvement projects in order to minimize our negative impacts arising.
- We manage our environmental and social negative impacts that may occur due to any kind of investment, activity, production, service and similar reasons loan realized as a result of investment projects that we finance and disbursed to our customers, in line with international sustainability principles and the ICBC Green Classification approach. We constantly increase our support to companies that have projects that comply with these principles and approach.
- We closely monitor the activities of the Green Finance Committee established within our headquarters in order to manage the green finance activities more effectively and to increase our capacity to manage environmental and social risks. We set our own green finance goals and act on these goals.
- We both strive to minimize our impacts caused by our lending and investments, and play an active role in the transition to a low-carbon economy by providing loans to energy efficiency and renewable energy projects.
- Our employees are our most valuable resource hence we are committed to create a positive working environment by providing inclusive, equitable and equal opportunities to ensure their satisfaction.

- We do not discriminate and reject any kind of discrimination our employees on the grounds of race, language, religion, religious beliefs, ethnicity, age, duty, gender, physical characteristics, country of birth, marital status, sexual orientation, pregnancy, dependents, disability, social class, or political opinions.
- We attach high value on competence and training activities for the development of our organizational capacity. We organize trainings in order to transform and internalize our sustainability strategy into corporate culture.
- We act within the framework of Compliance Policies of the Bank in line with our ethical and moral values. We do not tolerate any form of bribery or corruption.
- In the light of our sustainability vision, we adopt strategies that consider the values of our customers and all other stakeholders.
- We communicate effectively with all our stakeholders, especially our employees, customers and shareholders, and inform them about our operations in line with our principles of accountability and transparency.
- We extend our sustainability vision throughout our supply chain by acting fairly, honestly and impartially in supplier selection.
- Through our corporate social responsibility projects, we aim to both support society and protect the environment.

This policy entered into force on 28.12.2022 upon the approval of the Board of Directors. It will be subject to annual review by the Sustainability Committee and updated if deemed necessary by the approval of the Board of Directors.

